



Easily report
damage online

Scan the QR code

Instruction Card for Drivers.

What to do in case of damage?

Do you have damage to your lease car from Autolease Twente? Report it within 24 hours via the QR code or go to **autoleasetwente.nl**.

Add photos and a completed damage report form. We will contact you for further handling.

Can't drive your car anymore?

Call **Autolease Twente Assistance** immediately at 074 – 20 20 111 (24/7).

Have the towing company contact Autolease Twente first to discuss where the car should be taken.

In case of minor damage

Fill in the damage form completely on-site together with the other party (both the front and back) and both sign it.

If there are disagreements, call the police and note any witnesses.

Maintenance and repairs

Follow your car's maintenance instructions. Do you live in Twente?

Have maintenance and repairs done by **Autogroep Twente**.

If you live outside Twente, you may use an authorized dealer nearby.

Prior approval is required, including for repairs abroad.



+ 31 (0)74 - 20 20 111



**Autolease
Twente**



Chip or windshield damage?

A chip in your windshield not only looks less attractive but is also unsafe. Due to bad road conditions or sudden temperature changes, that chip can easily turn into a crack or worse. Therefore, have windshield damage repaired as soon as possible. Apply one of these protective window stickers to prevent the chip from becoming a crack.



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Head Office Hengelo

Vosboerweg 5

074 - 20 20 111

Service Points Harbrinkhoek

Almloseweg 175

0546 - 86 13 38

Hengelo

Vosboerweg 16

074 - 20 20 111

Hengelo

Höltersweg 101

074 - 24 24 400

Enschede

Buuserstraat 230

053 - 47 54 555

Opening hours

Monday to Friday: 8:30 AM - 5:30 PM

Other times: by appointment.



+ 31 (0)74 - 20 20 111